



Frequently Asked Questions

- ❖ **Where can I go to reserve a park?**
 - A park can be reserved online at <https://apm.activecommunities.com/evanspandr/Home> or at the Evans Community Complex.
- ❖ **Do I have to come in to register for a class or register my child for a sport?**
 - Class and sport registration can be done online at <https://apm.activecommunities.com/evanspandr/Home> or at the Evans Community Complex.
- ❖ **Can I sign up for sports or classes over the phone?**
 - Yes, as long as you have signed our participation waiver during this calendar year.
- ❖ **Is Riverside Park available for use?**
 - Not for rent, but there is access to a portion of the lake, trail and open space.
- ❖ **If I am just watching someone play basketball do I have to pay to go into the gym?**
 - No, as long as you do not participate you do not have to pay.
- ❖ **I don't have a library card, where can I get one?**
 - We can issue a library card here at the desk, as long as a current ID is available and you are at least 16 years old. If this is a replacement card, the library will place \$1 fine on your account.
- ❖ **I forgot my library card and don't know the number, can you look it up for me?**
 - We cannot lookup the number, but the library can. To contact them dial 1-888-861-7323.
- ❖ **I lost my library card; can I get a new one?**
 - We can re-issue a card and the \$1 charge will be placed on your library account.
- ❖ **I have a Silver Sneakers card with Greeley, can I use that here?**
 - No, we cannot use the SilverSneakers card with our recreation program. We can, however, issue you an Evans Recreation Silver Sneakers card to use here. All FREE to you.
- ❖ **Can I pay with a credit or debit card?**
 - Yes, for any charge over \$10.
- ❖ **Can I write a check?**
 - Yes, please make your check payable to City of Evans.
- ❖ **I do not have my punch pass with me; can I still get in to the gym?**
 - Yes, all we need is your name or phone number.

- ❖ **I want to coach my child's sport, what do I need to do?**
 - You can come into the recreation center and fill out a coaching application. You can also find the application online, print it out and turn it in to the front desk staff.
- ❖ **Can I complete my community service hours at the Evans Community Complex?**
 - No, we are not accepting community service at this time.
- ❖ **What is the Evans Recreation address?**
 - 1100 37th Street, the recreation department is on the south side of the building.
- ❖ **What is the distance around the gym?**
 - Five and a half laps is a quarter of a mile.
 - Mile = 22 laps
- ❖ **Where is the Evans Chamber of Commerce located?**
 - 2986 W. 29th St. Unit #9 Greeley, CO 80631
- ❖ **Can you give me some information about your senior lunch program?**
 - Senior lunches are offered on Tuesdays and Fridays to those who are over 60 or who has a spouse over 60 through the Weld County Senior Nutrition Program. Lunches are currently \$3.00 with a \$7.25 charge for those who do not meet the age requirements. Reservations must be made no later than 9:00 a.m. the day before lunch by calling 970-475-1132. Lunch begins at 11:00 a.m. every Tuesday and Friday. Reservations are not made at the front desk.
- ❖ **The weather is really bad today and I reserved a park, can I get my money back?**
 - We can reschedule your park rental for a different day but we do not give a refund for any park cancellations less than 2 weeks before the rental date.
- ❖ **Why is the jersey price not included in the cost of the enrollment?**
 - We use our jerseys for every sport and every age group so the jerseys have more than a one-time value. This enables families of multiple children to use the same jersey for different children and sports over a few years.
- ❖ **What is the number for GEYL and where do they have games?**
 - (970) 330-5217
 - 6501 W 20th St, Greeley, CO 80634
- ❖ **I want to return my jersey, can I return it?**
 - Yes, but only if it's in good enough condition to re-sell. You will receive a \$5 credit for another program or a jersey.
- ❖ **When will my child's practice be?**
 - As a general rule of thumb, we do our best to get the younger age groups to practice first. Ultimately, practice times are determined by coach and gym availability. Hot shot teams practice once a week and Extreme teams practice twice a week. (Hence, the difference in prices for the age groups as well.)