



Frequently Asked Questions

- ❖ **Where can I go to reserve a park?**
 - A park can be reserved online at <https://apm.activecommunities.com/evanspandr/Home> or at the Evans Community Complex.
- ❖ **Do I have to come in to register for a class or register my child for a sport?**
 - Class and sport registration can be done online at <https://apm.activecommunities.com/evanspandr/Home> or at the Evans Community Complex.
- ❖ **Can I sign up for sports or classes over the phone?**
 - Yes, as long as you have signed our participation waiver this calendar year.
- ❖ **Is Riverside Park available for use?**
 - Not for rent, but there is access to a portion of the lake, trail and open space.
- ❖ **If I am just watching someone play basketball do I have to pay to go into the gym?**
 - No, as long as you do not participate you do not have to pay.
- ❖ **I don't have a library card, where can I get one?**
 - We can issue a library card here at the desk, as long as a current ID is available and you are at least 16 years old.
- ❖ **I forgot my library card and don't know the number, can you look it up for me?**
 - We cannot lookup the number, but the library can if called at 1-888-861-7323.
- ❖ **I lost my library card; can I get a new one?**
 - We can re-issue a card and the \$1 charge will be placed on your library account.
- ❖ **I have a Silver Sneakers card with Greeley, can I use that here?**
 - No. We need to issue you an Evans Recreation Silver Sneakers card to use here.
- ❖ **Can I pay with a Credit or Debit Card?**
 - Yes, as long as the charge is at least \$10.
- ❖ **Can I write a check?**
 - Yes, please make your check payable to City of Evans.
- ❖ **I do not have my punch pass with me; can I still get in to the gym?**
 - Yes, all we need is your name or phone number.
- ❖ **Who qualifies for nonprofit punch passes?**
 - Employees of companies who are a member of the Evans Chamber of Commerce
 - Weld County Employees
 - Military (Active or retired, doesn't matter)
 - Police or Fire Department

- ❖ **I want to coach my child's sport, what do I need to do?**
 - You can come into the recreation center and fill out a coaching application. You can also find the application online, print it out and turn it in to the front desk staff.
- ❖ **Can I complete my community service hours at the Evans Community Complex?**
 - No, we are not accepting community service at this time.
- ❖ **What is the Evans Recreation address?**
 - 1100 37th Street, the recreation department is on the south side of the building.
- ❖ **What is the distance around the gym?**
 - Five and a half laps is a quarter of a mile.
 - Mile = 22 laps
- ❖ **Where is the Evans Chamber of Commerce located?**
 - 2986 W. 29th St. Unit #9 Greeley, CO 80631
- ❖ **Can you give me some information about your senior lunch program?**
 - Senior Lunches are offered on Tuesdays and Fridays to those who are over 60 or who has a spouse over 60 through the Weld County Senior Nutrition Program. Lunches are currently \$3.00 with a \$10.00 charge for those who do not meet the age requirements. Reservations must be made no later than 9:00 a.m. the day before lunch by calling 475-1132. Lunch begins at 11:00 a.m. every Tuesday and Friday. Reservations are not made at the front desk!
- ❖ **The weather is really bad today and I reserved a park, can I get my money back?**
 - We can reschedule your park rental for a different day but we do not give a refund.
- ❖ **Why is the jersey price not included in the cost of the enrollment?**
 - We use our jerseys for every sport and every age group so the jerseys have more than a one-time value. This enables families of multiple children to use the same jersey for different children and sports over a few years.
- ❖ **What is the number for GEYL and where do they have games?**
 - (970) 330-5217
 - 6501 W 20th St, Greeley, CO 80634
- ❖ **I want to return my jersey, can I return it?**
 - Yes, but only if it's in good enough condition to re-sell. You will receive a \$5 credit for another program or a jersey.
- ❖ **When will my child's practice be?**
 - As a general rule of thumb, we do our best to get the younger age groups to practice first. For example: K-2 grade practices at 5:30 pm, 3-4 grade practices at 6:30 pm, 5-6 grade practices at 7:30 pm. Ultimately, practice times are determined by coach and gym availability. Hot shot practices once a week and Extreme practices twice a week.