





YOU ARE INVITED TO THE

EVANS POLICE DEPARTMENT GROUNDBREAK



September 19, 2025 5:30 PM

3819 Saint Vrain Street Evans, CO 80620

Demolition began in August at the site of the new Evans police station. After searching for several years to find the ideal location at a suitable price, the City purchased a parcel of land directly south of the Evans Community Complex. The completion of the new police station is scheduled for Oct. 2026

Out With the Old!





A huge thank you to Waste Management WM for their generous \$4,000 donation, and heartfelt appreciation to Tim Johnson and all our wonderful donors (you might be secret, but your support isn't!). Because of your incredible generosity, we've reached our goal and can now provide students at all six Evans schools with some of the supplies they need to succeed this school year. Your kindness is making a real differenceempowering our students to shine! We couldn't have done it without you. Here's to creating a brighter, smarter, and more exciting future together!









City Council Update - August 2025

Formulating the 2026 City budget was the focal point of City Council work sessions during the month of August. Due to increasing costs and the City's heavy reliance on sales taxes given the very low property tax rate, all City departments were asked to submit budget requests with a 5% (or greater) reduction from the prior year. The Council members also discussed how much to leave in reserves, the City Charter requires a minimum of 25% of prior year expenditures; a decision on the reserve rate will be made in September. Council members expressed a desire to tackle some deferred maintenance issues around the City to hopefully prevent the need for expensive and disruptive emergency infrastructure repairs as happened this year.

The Council approved two measures related to a 2.17-acre annexation on the southern reaches of the City for the Mountain Cement Company. The Council also approved a request to an emended development agreement in the Liberty Draw subdivision whereby some townhomes originally planned will be replaced by single family homes in response to market demand.

By a unanimous 7-0 vote, the Council approved the purchase of Elgin Road Wizard street sweeper for the City's Public Works Department. While equipment like this can often take close to a year to be delivered, a local vendor had a model in-stock that will be delivered to the City by October of this year. The Council also voted to approve the sale and salvage of unused City equipment, the proceeds from which will be added to the City's general fund.

Lastly, the Council approved Resolution No. 12-2025 calling for a TABOR election whereby the City will ask voters to approve a permanent extension of the 1% Road Ahead sales & use tax.

Evans City Council meetings are live streamed on the City's YouTube channel, scan the QR code below.





Mayor Mark Clark (right)
presented Robert & Joy Pitts with
the Yard of the Month award.



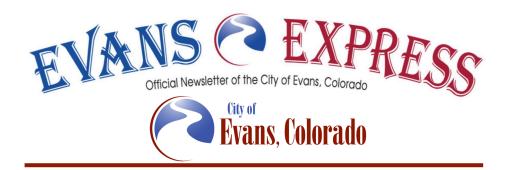
Elgin Road Wizard street sweeper the City has purchased and is expected to take delivery of this October.

Sign up for FREE City news email alerts!

To subscribe to the Evans Express and receive the City's monthly newsletter for FREE in your inbox, scan the QR code to the right. Additionally, you can sign up to receive email alerts about any City topics - Council meetings, recreation news, public works project updates and more - that you are interested in.







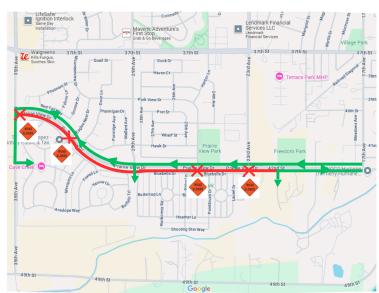


City of Evans Road Projects Update

Considering the climate we have here in Colorado, there are only a few months of the year that major infrastructure projects can be undertaken. With that in mind, work is underway all over the City. Major upgrades have been completed on 17th and 23rd Avenues, work on Phase 2B of the 37th Street widening project is progressing on schedule and work has begun on a full reconstruction of

42nd Street/Prairie View Drive.

The work on 42nd Street is progressing as planned. Due to the narrowness of the roadway, the high number of large commercial/industrial vehicles that use the road, and the concurrent concrete and utility work required, it was deemed unsafe for work crews and would result in prolonging the project if two-way traffic was permitted. The bottom mat of asphalt has been laid on the westbound lanes and work has shifted to the eastbound lanes. Below is a map of the closures and detours in place while work continues on the eastbound lanes. Please note, access The Ridge at Prairie View neighborhood will be available intermittently at 29th Avenue/Blue Bells Drive and Harbor Lane.





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Work on-going on 37th St,









REIMAGINE 85 Evans Property Initiative

INTRODUCING THE EVANS PROPERTY INITIATIVE: TRANSFORMING THE HIGHWAY 85 CORRIDOR

The City of Evans is thrilled to launch the Evans Property Initiative, an exciting effort to revitalize the U.S. Highway 85 Corridor through environmental assessment, planning support, and economic development. Thanks to a \$500,000 Community-wide Assessment Grant from the Environmental Protection Agency (EPA), this initiative provides commercial and industrial property owners with the resources they need to unlock new opportunities for growth and investment.

At the heart of the program is the revitalization of brownfields—properties where real or perceived environmental challenges are hindering redevelopment. Through FREE environmental site assessments (ESAs) and customized planning support, the Evans Property Initiative empowers commercial and industrial property owners to turn underutilized sites into thriving community assets.



Brownfields boundary map



Work underway on HWY 85/13st St.

Scan the QR Code below to learn more!



GET INVOLVED

If you own a commercial and industrial property along or near Highway 85, now is the time to take advantage of free resources that can enhance your property's value and marketability. Visit www.reimagine85.org to learn more about the initiative and discover how you can benefit.

Together, we can reimagine Highway 85 as a hub for innovation, growth, and environmental stewardship.

PROGRAM GOALS AND PROGRESS

The initiative is designed to:

- Create a Property Inventory Mapping sites along Highway 85 to identify redevelopment opportunities.
- Engage the Community Collaborating with property owners, businesses, and residents to understand needs and future aspirations.
- Provide Free Support Offering ESAs, site planning, and targeted cleanup strategies to facilitate redevelopment.
- Promote Smart Growth Aligning with land use updates to encourage revitalization within the Highway 85 overlay district.

To date, the initiative has successfully assessed key properties, fostered stakeholder collaboration, and supported efforts to repurpose underutilized sites—all of which contribute to increased property values and a more vibrant, sustainable community.

For more information, contact Kara Roberts, Economic Development Specialist, at (970) 576-0948 or email brownfields@evanscolorado.gov.



New Utility Payment Options!

Expanded ways to make bill pay easy, fast & safe

Method	Benefits	Cost
Electronic – call, text, online	Can do it anytime, from anywhere. 100% safe and secure and available 24 hours a day!	\$0.95 (EFT) or 2.95% (\$2.95 min.) for credit/debit card
In person or by mail	Visit us! Don't pay fees!	FREE! if paying with cash/check/money order.

Paying utility bills is no fun, so we're making it faster, easier, and more convenient.

Choose the method that's best for you!

Some things to keep in mind:

- Our new system has changed account numbers; the zeros in front have been removed and a -O has been added to the end.
- If you old account number was 00000045829 it now will be 45839-0.
- If paying via mail, please include your bill stub to reduce the risk of a processing error.



Scan the QR Code to visit The City of Evans website and register for text or online payments today!









¡Nuevas opciones de pago de servicios públicos!

Formas ampliadas de hacer que el pago de facturas sea fácil, rápido y seguro

Método	Beneficios	Costar	
Electrónico: llamada, mensaje de texto, en línea	Puede hacerlo en cualquier momento y desde cualquier lugar. ¡100% seguro y disponible las 24 horas del día!	\$0.95 (EFT) o 2.95% (\$2.95 min.) para tarjeta de crédito/débito	
En persona o por correo	¡Visítanos! ¡No pagues cuotas!	¡GRATIS! si paga en efectivo/chequ e/giro postal.	

Pagar las facturas de servicios públicos no es divertido, por lo que lo estamos haciendo más rápido, más fácil y más conveniente.

¡Elige el método que mejor se adapte a ti!

Algunas cosas a tener en cuenta:

- ·Nuestro nuevo sistema ha cambiado los números de cuenta; Se han eliminado los ceros delante y se ha añadido un -O al final.
- Si su número de cuenta anterior era 00000045829 ahora será 45839-0.
- Si paga por correo, incluya el talón de su factura para reducir el riesgo de un error de procesamiento.



¡Escanee el código QR para visitar el sitio web de la ciudad de Evans y regístrese para pagos por mensaje de texto o en línea hoy!









NORTHERN COLORADO TORCH RUN

Support Special Olympics
Colorado and over
28,000 athletes!



WEDNESDAY, SEPTEMBER 17, 2025 7:00AM REGISTRATION



REGISTER OR DONATE HERE



CONTACT DEPUTY ZACH POULSEN WITH ANY QUESTIONS zpoulsen@weld.gov



Thank You To Our Amazing Sponsors













Did you know that officers from Evans PD, UNC PD, and Greeley PD aren't just out patrollingthey're also some of the biggest supporters of Santa Cops of Weld County? They serve as board members, shop for gifts, and help wrap presents. We depend on this great nonprofit to bring holiday cheer to underprivileged kids in the Greeley-Evans area. Just last year, over 2,500 kids in our community received help thanks to their efforts—and a lot of teamwork.

Hiroshi Grill's has graciously stepped up to host a special fundraiser—because what's better than good food and giving back? On Sunday, September 21, at all three locations—3304 37th Street #2 in Evans, 808 23rd Street in Greeley, and 6628 W 10th Street #103 in Greeley—they'll donate 10% of their total sales. No need to print a flyer or jump through hoops; just show up and enjoy a great meal while supporting a good cause.

Your support helps us create memorable, joyful holidays for kids who really need it. Mark your calendar, save some room for dinner, and join us in making a difference for our community.

FREE ENTRY - COSTUMES - CANDY - FUN



EVANS COMMUNITY COMPLEX - 1100 37TH STREET

For more information please contact Teresa McClatchey at 970-590-1504 or TMcClatchey@evanscolorado.gov

Drug Take Back and Shredding





Saturday, October 25 10am - 2pm Sam's Club Parking Lot



What won't be accepted:

- Needles & Sharps Mercury Thermometers Oxygen Containers
- Chemotherapy/Radioactive Substances
- Pressurized Canisters Illegal Drugs

- Safely dispose of unused, expired or unneeded medications.
- Shred sensitive documents to keep your personal information secure.
- Keep yourself and your community safe!



For more info contact Teresa McClatchey at 970-590-1504 or tmcclatchey@evanscolorado.gov



Thefts From Vehicles Increasing



The **Evans Police Department** has seen a noticeable uptick in thefts from parked cars recently. In the some of the cases, the vehicles were locked, and the thieves broke into the car to remove personal items. In the majority of cases, however, the vehicles were left unlocked,

allowing the thieves to simply help themselves to whatever items of value they could find in the vehicles. The most frequent types of personal items stolen include wallets, purses, car stereos, driver's licenses, insurance and registration documents, laptop computers, cell phones, license plates and garage door opener remotes which can later be used to access the home. Not only is

the theft of personal items difficult for the victim, but many of these stolen items can be used in the commission of other, often times more serious, crimes including credit card fraud and identity theft, to name a few.

Criminal vehicle trespass, more commonly called car break-ins, usually occur in clusters within neighborhoods. Thieves will target a specific neighborhood one night and the next night or a few nights later, move on and hit other neighborhoods. The result is that cars parked anywhere throughout the City can become targets for theft.

While this type of crime is disturbing and the Evans PD is doing all they car to prevent thefts, the good news is there are a lot of easy, common sense actions residents and their visitors can take to reduce the chances of becoming a victim.

The Evans Police Department is encouraging residents to:

- Lock your car doors and seal your windows. As simple as it sounds, you would be surprised how many thefts occur from vehicles left unlocked or with the windows open overnight.
- Use all the safety features with which your vehicle is equipped.
 Make sure to activate your alarm and investigate quickly if you hear your car alarm go off while you are away from it.
- Do not leave anything of value in your car. Leaving your purse or wallet, cell phone or laptop, your golf clubs or gym bag in plain view makes it an easy target for thieves. Even a zipped-up gym bag or backpack can be tempting for a thief as they cannot be sure if the bag contains dirty exercise clothes or something far more valuable like your bankbook, membership cards, small entertainment devices or expensive tools.
- Park in a well-lit, secure area visible to others. Thieves prefer to break into vehicles parked in dark and secluded areas and avoid welllet areas as much as possible.
- Form a neighborhood watch group. Banding together with your neighbors helps provide cover for when you, or your neighbors, are away. See page 6 for more.
- Report the Crime. If you do find yourself a victim, report the crime immediately to the Evans PD.









Neighborhood Watch



Neighborhood Watch is a program where community members, in cooperation with the Evans Police Department, participate in the detection and deterrence of crime in their neighborhoods.

The Neighborhood Watch Program facilitates communication between you and your neighbors.

Additionally, it develops a partnership between our City police force and citizens to help enhance the safety and security of our neighborhoods.





As citizens of the Evans community, we share the common goal of enhancing the quality of life within all of our neighborhoods



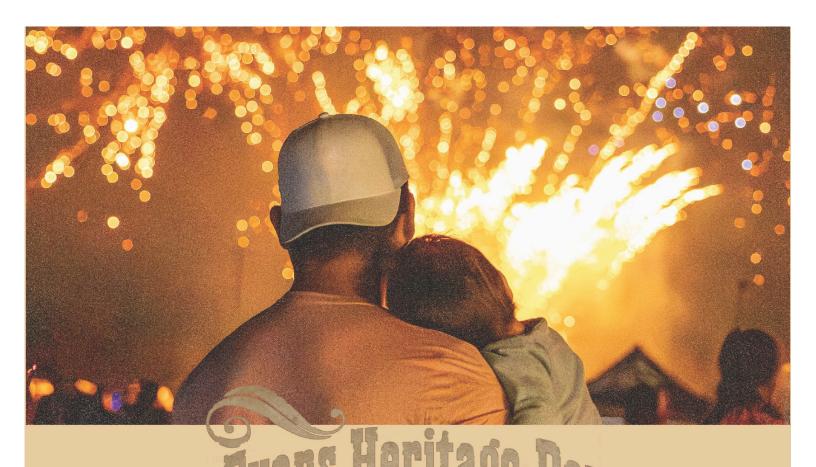
Keeping you and your family as safe as possible is a continued goal of the Evans Police Department.

Our success in reaching this goal depends greatly on your efforts as well.

If you would like to organize a Neighborhood Watch Program, please reach out to Teresa McClatchey at 970-590-1504 or tmcclatchey@evanscolorado.gov



Vans Evans Police Department



September 13, 2025

City Park | 8:30 am-2 pm 3929 Golden St

8:30 AM | 5K AT RIVERSIDE PARK
PRESENTED BY BALANCED MOVEMENT

8:30 AM-10 AM | FREE PANCAKE
BREAKFAST & MUSIC BY PATRICK HESSE
*WHILE SUPPLIES LAST

10 AM I PARADE

10 AM-2 PM | FOOD TRUCKS, VENDOR FAIR, AND FREE FAMILY AMUSEMENTS

Riverside Park | 5-8:30 pm 4000 Riverside Parkway

5-8:30 PM I FOOD TRUCKS, FREE FAMILY AMUSEMENTS, AND BEER & SPIRITS GARDEN FEATURING CRABTREE BREWING COMPANY, 477 DISTILLING AND TIGHTKNIT BREWING

7-8:30 PM | THOSE CRAZY NIGHTS

JOURNEY & 80S ARENA ROCK

8:30 PM | FIREWORKS

THANK YOU TO OUR SPONSORS:









T-MOBILE FOR GOVERNMENT

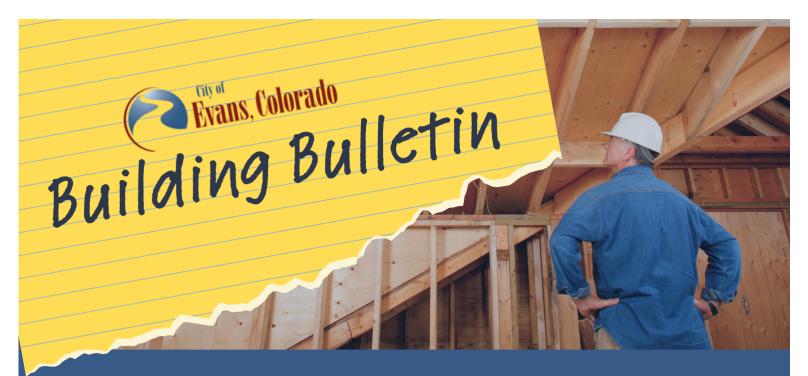
BANK OF COLORADO | BILTRITE SIGN SERVICE | GARRETSON'S SPORT CENTER
1100 37TH ST | EVANSCOLORADO.GOV | 970-475-1125 | HERITAGEDAY@EVANSCOLORADO.GOV |



Hail season is upon us and the Evans Building Division has some friendly reminders to help residents in the event a roof replacement is needed:

- A building permit is required to replace any amount of roof 100 square feet or more.
- Contractors must have a current business license with the City and obtain the building permit online prior to doing any work always ask to see the building permit before your contractor begins work and always wait for a final inspection before paying your contractor.
- Door to door solicitations are allowed but a special permit is required through our City Clerk's office permitted solicitors should have a badge with photo identification.
- Other related work, such as siding replacement, also requires a building permit.

QUESTIONS? Contact us at 970-475-1110 building@evanscolrado.gov | www.evanscolorado.gov



A home addition is a great way to increase living space, add functionality and boost property value, but there are some important things to know before getting started:

- A building permit is required for all home additions; permit applications must include plans showing the layout of the addition and any new mechanical, electrical, plumbing, and structural framing details.
- Contractors must have a current business license with the City and obtain the building permit online prior to doing any work always ask to see the building permit before your contractor begins work and always wait for a passed final inspection before final payment to your contractor.
- Projects that add to the foot print of the household must meet current setback and design requirements and a plot plan will be needed with the permit application.

Tree Assistance Program



Be rewarded for thinking green! Apply for up to \$275 towards the approved purchase of a tree.

GUIDELINES

Applications are open online April 1 - September 15*



https://www.evanscolorado.gov/living -here/neighborhood-services/treeassistance-program/

> *funding is limited and administered on a first come first serve basis

- Live within the City of Evans
- Submit an application and reimbursement request form **BEFORE** buying your tree
- Call 811 for utility locates
- Plant an approved tree species and size
- Plant tree in accordance with the Evans Municipal Code
- Receive your reimbursement
- Maintain and care for your tree properly

See the Tree Assistance Program info sheet and application for all requirements.

Questions? – Contact our Neighborhood Services team at 970-475-1166







June 2025

Summer Lawn Watering Tips

LAWN WATERING MINUTES PER ZONE						
MONTH	FIXED SPRAY HEAD	MANUAL SPRINKLER	ROTOR HEAD	HIGH EFFICIENCY		
JANUARY- APRIL	WATER TREES AND SHRUBS AS NEEDED					
MAY	17	23	29	35		
JUNE	22	31	40	48		
JULY	23	32	41	50		
AUGUST	19	25	32	39		
SEPTEMBER	16	22	28	33		
OCTOBER- DECEMBER	WATER TREES AND SHRUBS AS NEEDED					
Source: https://www.denverwater.org/residential/efficiency-tip/watering-your-lawn						

The numbers above are based on watering 3 times per week. With all sprinkler types cycle and soak can help increase efficiency and reduce runoff. Run 2-3 cycles 45-60 minutes apart. The total run time for the day should equal the number recommended in the table above.

The City of Evans has Outdoor Watering Policies effective between April 15 and October 15.

Outdoor watering is allowed on scheduled days except between the hours of noon and 5pm.

- Single-family homes with even-numbered addresses shall only water lawns on Sunday, Tuesday, and Thursday of each week.
- Single-family homes with odd-numbered addresses shall only water lawns on Monday, Wednesday, and Saturday of each week.
- Multi-family residents or apartments shall only water lawns on Sunday, Tuesday, and Friday of each week. Watering mid-day leads to loss of water through evaporation from the sun.

^{*}Please note that these are recommended run times for our region, if your lawn is suffering at these recommended run times please adjust time and cycles accordingly. Alternatively, if you water less than this and your lawn is healthy, do not water more than needed.

\$25 OFF

your waterise garden kit *

Garden In A Box

Low-water gardening made easy.

* Limited number of discounts available in participating water districts and municipalities.

WHY LATE SUMMER IS A GREAT TIME TO PLANT PERENNIALS



Warm soil temperatures means rapid root growth.



COOLER AIR TEMPERATURE

Cooler air means less stress for plants—and gardeners too!



SHORT, BRIGHT

Avoid the heat and let plants adjust with ease.



JUMP START ON SPRING

Late summer planting means early spring blooms.



RESOURCE central



ORDER NOW

for August and September pickup.



ResourceCentral.org/gardens gardeninfo@resourcecentral.org 303-999-3820 x222

Lawn Replacement

Upgrade to a waterwise yard!

Discounts
Available
Up To \$750
*On a first-come,
first-served basis.
This is not a
rebate.



The 2025 season has begun-Apply now!

Removals will begin late April - early May weather dependant. Apply today! ResourceCentral.org/lawn | LawnReplacement@ResourceCentral.org | 303-999-3820 x 221







Through the Fixture Replacement Program, the City of Evans helps homeowners upgrade to high-efficiency fixtures for free!

¡A través del Programa de Reemplazo de Accesorios, la Ciudad de Evans ayuda a los propietarios de viviendas!



FREE money-saving home fixture upgrades

Actualizaciones GRATUITAS de accesorios para el hogar que ahorran dinero



Save money on utility bills with upgrades to high-efficiency showerheads, toilets, and more! Follow the link or QR code below for more information. You may be eligible for free high-efficiency, money saving fixtures.

¡Ahorre dinero en facturas de servicios públicos con actualizaciones a cabezales de ducha, inodoros y más de alta eficiencia! Siga el enlace o el código QR a continuación para obtener más información. Puede ser elegible para accesorios gratuitos de alta eficiencia que ahorran dinero.

Items that can be replaced include:

- High-flow toilets
- High flow shower heads
- High flow faucet aerators

Los artículos que se pueden reemplazar incluyen:

- Inodoros de alto flujo
- Cabezales de ducha de alto flujo
- Aireadores de grifo de alto flujo

https://www.evanscolorado.gov/living -here/water-and-utilities/waterconservation/water-conservationprograms/



CALL OR EMAIL NOW
LLAME O ENVÍE UN CORREO
ELECTRÓNICO AHORA

Phone/Teléfono: (970)-475-1186

Email/Correo electrónico:

jschoenbacher@evanscolorado.gov

From our friends at Waste Management





Keep Batteries Out of Recycling & Waste Carts

Batteries are household hazardous waste and can cause fires. Properly dispose or recycle at a designated collection center or event.



In July 2025, we recycled 19 tons of bottles, cans, paper and cardboard.







44 Cubic Yards of Landfill Airspace Enough avoided airspace to fulfill the annual municipal waste disposal needs for 56 people!



38,050 Kw-Hrs of Electricity
Enough avoided power use to fulfill the annual electricity needs of 3



Avoided 42 Metric Tons (MTCO2E) of GHG Emissions

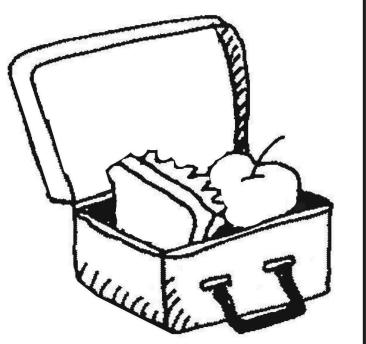


81,666 Gallons of Water

Enough avoided water use to meet the daily fresh water needs of

Pack a Greener Lunch

- Plastic Sandwich Bag
- **Dirty Paper Napkin**
- **Bread Crusts**
- **Apple Core**
- Cheese Stick's Wrapper
- Candy Wrapper
- **Brown Paper Lunch Bag**
- Plastic Water Bottle
- Juice Box
- **Plastic Straw**



It's back-to-school season and a great time to make plans to pack more sustainably lunch. Check all items on the list that CAN be put into recycling bins once you finish your lunch.





K-2ND GRADE BASKETBALL

REGISTRATION: AUG 18 - SEPT 28 | \$65

\$10 late fee will be added to registrations after Sept 28th, based on availability.

Teams are filled on a first come, first served basis.

Evans Recreation Jerseys are \$20 and available at the Recreation Front Desk.

Practices will be once per week & begin the week of Oct 20th.

Practices will be at the Evans Recreation Center

or a local school.

First Game will be Nov 1st. Games will be played on Saturdays in Eaton.

Scan the QR Code to register now!





What's new at Riverside Library in September 2025?

ADULTS & TEENS

Senior Social Circle



Mondays at 11:30 am

Relax & Craft

Crafts for adults! In September we are making Fall Gnome door hangers. Register online or at the front desk!



Monday. Sept. 15 5:30 pm

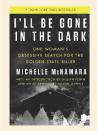
LEGENDS & LORE: COLORADO STORIES

Whispered legends and timehonored tales— a celebration of urban legends from Weld County & beyond. From classic folk stories passed down through generations to mysterious happenings in the county, this program explores the rich tapestry of folklore traditions that shape our sense of place. Whether you're a lifelong local or just folklorecurious, join us for an evening of storytelling & discovery.

MONDAY, SEPT. 29 6 PM

FREE AFTER

Riverside Readers



An in-person and virtual book club that discusses general interest books.

Monday, Sept. 22 at 6:30 pm

LOST LODGES OF ROCKY

CHILDREN & FAMILIES

Wildly Fun Wednesdays

Join us each Wednesday afternoon at 4:00 pm for fun rotating activities!

LEVEL UP! Sept. 3

NEW!

Lego Club Sept. 10

Crafternoon Sept. 17



Pokémon Club

Join a Pokémon Professor & play the Pokémon Trading Card Game. Recommended for kids 10 and up.





MONDAY, SEPT. 15TH, 4-5 PM

Storytime

Tales for Tots Mondays 9:30 a.m.

Twinkle Ages Babies $\tilde{0}$ -2

Wednesdays espanol! 9:30 a.m.

Playdate Cafe

ages Baby/ Foddler

All

Thursdays 9:30 a.m.

2:00 p.m.

Tuesdays

9:30 a.m.

Family Storytime

All ages





Que hay de nuevo biblioteca de Riverside septiembre del 2025?



Adultos y Adolescentes

Senior Social Circle



Cada lunes a las 11:30 am

Relax & Craft

Crafts for adults! In September we are making Fall Gnome door hangers. Register online or at the front desk!

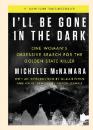


lynes. Sept. 15 5.30 pm

LEYENDAS Y TRADICIONES

Leyendas susurradas y cuentos ancestrales: una celebración de leyendas urbanas del condado de Weld y más allá. Desde cuentos populares clásicos transmitidos de generación en generación hasta sucesos misteriosos del condado, este programa explora la rica variedad de tradiciones folclóricas que moldean nuestro sentido de pertenencia. Tanto si es un residente local de toda la vida como si simplemente se interesa el folclore, únase a nosotros para una noche de

Riverside Readers



Un club de lectura en persona y virtual que discute libros de interés general realizados en inglés.

lunes, Sept. 22 6:30 pm CHARLA HISTÓRICA

NIÑOS Y FAMILIAS

Miercoles de Diversion

Ven todos los miércoles en la tarde a las 4 para una rotación de actividades

IFVFI UP! (juego de video) Sept. 3



Club de Legos Sept. 10

Crafternoon Sept. 17

Club de juegos de mesa Sept. 24



Pokémon Club

Unete a un profesor de Pokemoñ y juega con las cartas de pokemon. Recomendado para los niños de 10 años

en adelante.



LUNES, SEPT. 15TH, 4-5 PM

Cuenta Cuentos

lunes 9:30 a.m. Tales for Tots

edades 1.5-3

martes 9:30 a.m.

edades 0 - 1.5

miércoles 9:30 a.m.

2:00 p.m.

Playdate Cafe

espanol!

todas las edades bebes/ Preescolar

jueves 9:30 a.m.

Familia

todas las edades



Outdoor Street Lighting How to report a Street Light Outage



What you will need to report a street light outage

The Pole number where the light is located—the pole number will be on the street side of the pole and will either have two numbers over two, or three over three.

For Example



Xcel Energy relies on the information you provide so please be as specific as possible. If the pole does not have a number, then please provide the address behind the pole, or a description of where the pole is located.

For example: The light is located on the Southwest corner of E. 16th Ave and Pennsylvania.

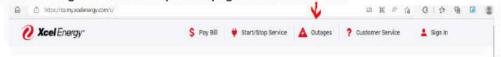
Where to report a Street light Outage?

Go to https://co.my.xcelenergy.com/s/

FIRST: Select the Outages icon at the top of the page as indicated below



Need assistance?
Call 1-800-895-4999
For 24-hour Customer Service



NEXT: Scroll to the bottom of the page and look for Outdoor lighting Outages and click on REPORT AN OUTDOOR OUTAGE as seen below



Finally: Enter your information.

- 1. Your name
- 2. Your email address: This is used to inform you when the light is repaired.
- 3. Contact phone number: This will be used to contact you should we have any questions regarding your repair request.

Pole information: ****If an outdoor lighting pole is broken, please call Xcel Energy Customer Care at 1-800-895-4999.

- 1. Select the problem with the light
- Pole number: This is where you would enter the two over two or three over three numbers on the pole.
- 3. Light location: This is the Address where the light is located. Please provide as much specific information as you can.
- Comments: Provide any additional information that you believe would be helpful

Lastly: You may Add more outages if there are more than one or hit the submit button.

Once you submit the request you will be provided a confirmation number. Keep this number to refer back to if needed.

***Please note: Repairs are made in 5 business days unless there is more than routine maintenance is required.