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Xcel Energy prepares for extreme weather and likely Public Safety Power Shutoff, working to limit customer impact

Customers encouraged to prepare, update contact information for updated notifications

DENVER— (December 15, 2025)— As Xcel Energy continues to prepare for a strong wind event and likely Public Safety Power Shutoff (PSPS) tomorrow, December 17, the company is encouraging customers to be ready for outages. Weather forecasts include very high winds and dry conditions along the Front Range. The National Weather Service has issued a Red Flag Warning for this weather event.

To reduce the risk of wildfire and support public safety, Xcel Energy is planning for a likely PSPS beginning around 12 noon, potentially impacting customers in Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, Jefferson, Larimer and Weld counties. Weather conditions are expected to start improving around 6 p.m. Wednesday. The company is working to limit the number of customers impacted by a PSPS.

Due to the anticipated high winds, outages could take place outside of the PSPS impacted areas, impacting restoration times. If a PSPS is needed or there are other weather-related outages across the system, power restoration efforts will begin after high winds and elevated fire risks have ended. It may take several hours to several days for customers' power to be restored because a crew must patrol the entire power line to ensure it's safe to turn service back on before a power line can be re-energized.

Xcel Energy will share further updates on the PSPS event throughout the day today, and through the event. Customers can find event updates and tips to prepare, stay safe, report outages and stay informed when severe weather strikes on the Xcel Energy [Event Update webpage](#)

Xcel Energy will continue to reach out to potentially affected customers as the forecasted weather event approaches and will update customers throughout the weather event with outage and restoration information. Customers can [look up their address online](#) to find out whether they may be subject to a PSPS event.

How customers can prepare, stay safe

Stay Informed

Xcel Energy will provide updates for this specific weather event on its [website](#). Customers can check the outage map for up-to-date information on outages and estimated restoration times, when available. They should make sure their account information and communications preferences are up to date in [My Account](#).

Customers can also stay informed by following Xcel Energy on [Facebook](#) and [X](#).

Build a Home Emergency Kit

Customers are encouraged to be prepared for an electric outage by keeping phones and other devices charged and building an outage kit with items that do not require electricity, including:

- Battery-powered radio
- Flashlights
- Batteries
- Backup phone chargers
- A phone that does not require electricity
- Non-electric alarm clock
- Bottled water and non-perishable food
- Manual can opener
- First aid kit
- Extension cords (for partial outages)
- Manufacturer's instructions on how to manually open power-operated doors (e.g. garage doors)
- Xcel Energy phone numbers – (800) 895-1999 for residential or (800) 481-4700 for business

As an important reminder to customers who have medical equipment that relies on electric service, please take steps to prepare for potential extended outages in case outages do occur. Xcel Energy will be conducting additional outreach for [qualifying medical customers](#).

We are continually investing in and building out our systems to reduce the risk of wildfire and limit the size, scale, and duration of potential power disruptions. More tips for how to prepare for an outage are available [here](#).

Report an Outage

Customers can help Xcel Energy get a jump on power restoration by reporting outages. Customers have several ways to report outages:

- Through the Xcel Energy mobile app, available in the [Apple App Store](#) and through [Google Play](#).
- Online at [xcelenergy.com/out](#)
- Via text by texting **OUT** to **98936** to report an outage, or text **STAT** to the same number to check the status of a power outage
- By calling **1-800-895-1999** and following the prompts—the automated phone reporting system lets customers report outages in less than 60 seconds.

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About Xcel Energy

Xcel Energy (NASDAQ: XEL) is a leading energy provider, dedicated to serving millions of customers with excellence. We make energy work better for customers, helping them thrive every day. That means always raising the bar — delivering better service and providing more reliable, resilient and sustainable energy.

We are committed to leading the clean energy transition, meeting our customers' need for more cleaner power, while keeping bills as low as possible. Because the people we serve depend on us to power their lives.

Headquartered in Minneapolis, we work every day to generate and distribute electricity and gas to customers across eight states: Minnesota, Colorado, Wisconsin, Michigan, North Dakota, South Dakota, New Mexico and Texas. For more information, visit [xcelenergy.com](https://www.xcelenergy.com) or follow us on [X](#) and [Facebook](#).